

14. (Amended) Apparatus according to claim 1, further comprising a diary for logging availability status with respect to a user, said categorising means being triggered by a received communication to review a user's availability status and to base a recommended response with respect to the received communication at least in part on said availability status.

15. (Amended) Apparatus according to claim 1, which further comprises means for storing user inputs with respect to extracted identification information.

16. (Amended) Apparatus according to claim 14 wherein, in the case of at least one form of availability status, or where the stored identification information has been flagged by a user input accordingly, the apparatus triggers the recommended response of the categorising means without receiving user input.

17. (Amended) A computer program comprising a set of instructions to cause a computer to perform the method according to claim 10.